

**Texas Department of Insurance  
Health and WC Network Certification & QA  
Monthly Report - August 2012**

<b>IRO Requests Received</b>	224
<b>IRO Reviews Completed</b>	220
<b>Total Number Upheld</b>	177 (80%)
<b>Total Number Overturned</b>	37 (17%)
<b>Total Number Partially Overturned</b>	6 (3%)

<b>Date Period</b>	<b>IRO Requests Received*</b>	<b>IRO Reviews Completed</b>	<b>Total Number Upheld</b>	<b>Total Number Overturned</b>	<b>Total Number Partially Overturned</b>
11/01/1997 - August 2012	22950	21353	14346 (67%)	6228 (29%)	779 (4%)
Calendar Year 2012	1923	1836	1405 (77%)	386 (21%)	45 (2%)
Calendar Year 2011	3419	3275	2381 (73%)	812 (25%)	82 (3%)
Calendar Year 2010	3626	3482	2493 (72%)	904 (26%)	85 (2%)
Calendar Year 2009	3557	3321	2417 (73%)	842 (25%)	62 (2%)
Calendar Year 2008	3226	2995	2156 (72%)	770 (26%)	69 (2%)
Calendar Year 2007	3176	2585	1832 (71%)	612 (24%)	141 (5%)
Calendar Year 2006	277	232	115 (50%)	103 (44%)	14 (6%)
Calendar Year 2005	244	234	112 (48%)	106 (45%)	16 (7%)
Calendar Year 2004	294	293	134 (46%)	138 (47%)	21 (7%)
Calendar Year 2003	562	557	252 (45%)	246 (44%)	59 (11%)
Calendar Year 2002	834	827	323 (39%)	436 (53%)	68 (8%)
Calendar Year 2001	603	555	222 (40%)	281 (51%)	52 (9%)
Calendar Year 2000	412	410	140 (34%)	236 (58%)	34 (8%)
Calendar Year 1999	417	388	170 (44%)	191 (49%)	27 (7%)
Calendar Year 1998	380	363	194 (53%)	165 (45%)	4 (1%)

\* Includes IRO cases received, assigned and later withdrawn